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COMPANY PROFILE



CTECH SYSTEMS LTD

Box 2004, Lilongwe

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INTRODUCTION

Company Name	Ctech Systems Limited
Company Territory	Lilongwe, Mzuzu, Blantyre, Malawi, International
Physical Address	Lilongwe, Area 4, Onions Complex, off Chilambula High Way
Postal Address	P.O.Box 2004, Lilongwe
Phone Numbers	Mobile: 0995 928 854 Mobile: 0883 011 827 Office: 0211 270 270
Products and services	<p>Services</p> <ul style="list-style-type: none"> ➤ Software Development ➤ Web Designing and Development ➤ Website Hosting ➤ Email Hosting ➤ Network Design and Installation ➤ Computer Repairs and Maintenance ➤ Software and Antivirus Supply ➤ General IT Products Supply ➤ Training ➤ Consultancy ➤ Management Information systems <p>Products</p> <ul style="list-style-type: none"> ➤ Payroll and HR Software ➤ Hotel/ Lodge Management Software ➤ Clinic Management System ➤ Student Management System
Business Type	Development, Supplier ,Agency, Consultancy
Industry Focus	Government, NGOs, Private Companies, Associations, Individuals, etc
Geographical focus	National and International
No. of employees	4 - 10

Year Established	Early 2010
Founder	Daniel Chiwinga
Legal Representatives	Daniel Chiwinga
Website	www.ctechmw.net
Email(s)	info@ctechmw.net sales@ctechmw.net ctechmw@gmail.com

COMPANY ATTRIBUTES

Vision	To become a leader in providing best ICT innovative products and services in various industries.
Mission statement:	To exceed the anticipation of our clients in service provision and product innovation so that customer satisfaction and retention is achieved. To overwhelmingly and optimistically influence the shape of Malawi's ICT services and beyond.

Values

Integrity: we ensure honest deals with our clients,

Professional: we ensure innovation in product and service provision so that our clients go with latest and up to date technology

Effectiveness: we ensure our services are valuable, effective and efficient.

Timely: we ensure we meet deadlines in discharging our assigned duties so that our clients get our service timely without compromising on quality

THE COMPANY

The Company

Ctech Systems Limited was initiated in June 2009 in a dorm room with clear emphasis in software development, website designing, graphic designing, Network Installation, software/hardware supply, digital Marketing and consultations in different fields utilizing Information Technology. In 2015 it was officially registered as a Limited company. Aims to provide quality orientated products and services to each and every client that it services.

The company's youthful passion promises longevity in innovative service provision. Ctech systems aims to provide technology based solutions to enterprises, government, and other private and public organizations within Malawi and the rest of the world.

Ctech Systems Ltd main office is located in Lilongwe, area 4, Onions Complex, off Chilambula highway. With representatives in Mzuzu and Blantyre.

COMPETITIVE FACTORS

Competitive Strategic Domain

Our core business services spin around technology by definition we are ICT product and services providing company. Our aim is to be so focused on this specific I.C.T. area services which we deliver to you, through quality orientated, innovative and superior services.

Specialization: we have very well trained personnel in I.C.T who when put their skills together put Ctech on a competitive edge.

Quality: we would like to ensure we develop products that meet specific needs of our clients but also ensure that customers are satisfied, we have personnel abroad specifically to check whether our services meet international standards.

DESCRIPTION OF OUR PRODUCTS AND SERVICES

Ctech Systems Ltd is one of the leading ICT Company that provides world class Information and Communication Technology (ICT) products and services to companies, individuals, organizations, institutions and many more. We have professionals who are innovative and creative in providing these classic ICT products and services in Malawi and abroad.

Services that we offer

1. **Software Development**

We develop software of your choice that your organization, company, institution might be in need of. We have professional staff in software development either standalone software or web based software to manage your day to day transactions and activities. we develop inventory systems, point of sale software, databases, Electronic Learning systems, student management systems just to mention a few.

2. **Web Designing**

Ctech systems is a company that develops world class websites for your company so that you can expose your brand to the world for wide recognition. We develop static as well as dynamic websites that you may be interested in to meet and suite your needs as our client.

3. **Network Installation**

We install Local Area Networks (LAN) as well as Wide Area Networks (WAN) for different organizations, Institutions, companies or individuals. We provide 24 hour network support services to companies that we have installed our networks to make sure that the network they are using is up and running.

4. **Domain Name Registration**

We Register website domains for companies or organizations who wish to have websites and expose their brand to the outside world.

5. **Computer Repair and maintenance**

We Repair and maintain computers. When your computer has a hardware or software problem we provide repair services, cleaning the computer from viruses and installing necessary software for smooth running of your computer every day.

6. **Hardware, Software Supply and antivirus Installation**

We supply different software that your company needs at any time like Anti viruses, Office Packages, Windows Operating systems, SAGE Line 50, Statistical Packages and many others your company needs anytime.

7. **Website Hosting and Email Hosting**

We Provide website and email hosting services. We configure our emails so that they can be accessed anywhere around the world with high level security and other features which makes them easier to use.

8. **Training**

We provide Training in different software that you need your employees to be trained in. Some of the software that we provide training include Joomla, Wordpress, Drupal for Website Design and Development, Software Development, Web Programming, Graphics Packages for example Adobe Photoshop and other programming languages for example PHP, CSS, HTML

9. **Consultancy services**

We provide ICT related consultancy services to companies' individuals, Organizations, institutions and many more.

SOME OF WORKS DONE

Task	Organisation
<p>Early Warning System, The system gives warning to African Union on the status of Economy, Security, Human Rights, Political, economic, environmental and others by using indicators and analytics done by the system with data collected/mined from different public news websites</p>	<p>African Union (AU)</p>
<ul style="list-style-type: none"> ➤ Hosting of AU-SARO website and Early warning system ➤ Website Design for AU SARO, The website displays information and opportunities for the youth and early warning indicators from the early warning system ➤ Development of Early Warning system 	<p>African Union (AU)</p>
<ul style="list-style-type: none"> ➤ Hosting of Malawi college of Health sciences website and configuration of Gsuit emails ➤ Supply of ESET Antivirus (Ctech Systems is registered partner of ESET Antivirus) 	<p>Malawi College of Health Sciences</p>
<p>Environmental Information Management System. Configured and installed six windows 2008 R2 server, for six government ministries/departments; one in Blantyre (Meteorological department) and the rest in Lilongwe (Ministry of Water Management, Department of Disaster Management Affairs, Department of Land Resources and Conservation, Department of Surveys and Department of Forestry) and connected them for data transfer and onsite as well as</p>	<p>AAP – UNDP</p>

offsite backup services at each site as a disaster recovery plan. All these six sites are interconnected via VPN.

Configured programmable UPSs that automatically and gracefully shutdown and startup servers at different power levels during blackouts, brownouts and electric power surges.

Supply of Windows License, Microsoft Office License, Network Attached Storage (NAS) Backup system, the system is linked to mycloud (Western Digital Inc. cloud)

WORLD LEARNING INC.

- Development of Stakeholder interaction system
- Network overhaul for Northern Region Water Board Building (Kawiluwilu Building)

NORTHERN REGION WATER BOARD

- Hosting of Lilongwe Water board website
- Design of Lilongwe water board website
- Integration of prepaid meter tokens with the web
- Development of online bill inquiry, fault reporting and tender management systems
- Installed network for Lilongwe Water Board engineering department and offices

LILONGWE WATER BOARD

Supply of internet routers, network installations and configurations.	AMREF
Development of Student Management Information System	MZUZU UNIVERSITY

KEY PERSONEL

DIRECTORS

Daniel Chiwinga – Chief Executive Officer(CEO) and founder

Has more than 5 year experience in ICT with a strong background in Algorithmic designs, Cloud systems, Distributed systems, Data Centers, IT infrastructure, Software Development, Network, management and leadership. He has been the key personnel in many projects execution in Ctech and took part in the development of most of our products mentioned. He is innovative and creative.

Knowledge and experience in programming and Databases: C++, PHP, CSS, JavaScript, JQuery, AJAX, VB.NET, Java, XML, MYSQL, SQLITE, Json, Word Press, Joomla, Drupal

Qualifications: Holds Bachelor of Science in Information and Communication Technology (ICT) from Mzuzu University,